

# PPM-Target-Agreement

## for the quality of purchased parts

Status as of: 02/ 2001

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between **Behr-Hella-Thermocontrol,**  
Hansastr. 40, 59557 Lippstadt/Germany

- hereinafter referred to as "BHTC" -

and

- hereinafter referred to as the "supplier" -

1. BHTC and the supplier pursue together a zero-defect strategy through continuous quality improvement. The quality level is measured in PPM-defect rate. The results are used to introduce tangible improvement measures by the suppliers as well as a way of comparing competitiveness through BHTC.
2. The following PPM-Target is valid until new agreement come into effect:

### **As a target of the complete delivery spectrum**

Defect <:

Calculation for an observation period:

$(\text{Defect}/\text{Delivery Quantity}) \times 10^6$

Definitions:

*Defect:* all defective parts found within the observation period will be responsibility of the supplier

*Delivery quantity:* all deliveries during the period of observation

*Period of observation:* the last 12 complete calendar months

3. All other agreements between BHTC and the supplier remain unaffected by the PPM-target agreement.

# PPM-Target-Agreement

## for the quality of purchased parts

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Lippstadt, \_\_\_\_\_

BHTC GmbH

Name : \_\_\_\_\_  
(in capital letters)

Position/Department: \_\_\_\_\_

Signature: \_\_\_\_\_

Place, date: \_\_\_\_\_

Supplier: \_\_\_\_\_

Name: \_\_\_\_\_  
(in capital letters)

Position/Department: \_\_\_\_\_

Signature: \_\_\_\_\_